

Latest local and national information and support

ROBERTSBRIDGE & SALEHURST
HELPING HANDS



Government and Local Authorities - Last update Friday, 21 August 2020

Organisation /individual	What is offered	Contact details and other information
UK Government	Government updates	<p>Click on this link to see the latest information from Central Government</p> <p>What can I do? FAQs.....</p>
East Sussex County Council Coronavirus page	East Sussex County Council Coronavirus Information	East Sussex County Council Coronavirus Information
HMRC	Advice for pension collection by card	<p>Please find below the official advice provided by the Post Office for people receiving their pension via a card, the onus is really on the individual as to which route they would prefer. The second option would be the safest and possibly most sensible as this system will be phased in over the next year providing the person has enough funds to cover any possible delays in payment.</p> <p>You should not give your card and PIN to somebody else to use. You can nominate someone you trust to become a Permanent Agent this does not need to be a power of attorney on your account this person will be given their own card and PIN to collect cash on your behalf.</p> <p>How to nominate a helper</p>

		<p>If you can't get to a Post Office branch or a Post Office ATM on a regular basis, you can nominate a helper known as a permanent agent to have access to your account. Ensure this is someone you trust completely as they will have full access to your account with their own card and PIN. To do this complete a permanent agent access form P6163 available at your local Post Office or for speed by calling the PO helpline on 03457223344 To keep your account safe, only one helper can have access at any one time and they must be at least 16 years old. A permanent agent will not be able to administer your account, if you need someone to do this you may want to consider taking out a Power of Attorney.</p> <p>The second option is for the individual to phone HMRC Department of Work & Pensions and get the payment moved to be being paid directly into their bank account DWP helpline number - 0800 085 7133</p>
Rother District Council	General information on Coronavirus	Rother District Council Latest Information
Salehurst & Robertsbridge Parish Council	General information for the village	Parish Council
Huw Merriman MP	Daily updates to his website	Daily updates to his website

This list is produced by Robertsbridge & Salehurst Helping Hands in partnership with Salehurst & Robertsbridge Parish Council, and supported by a grant from Sussex Crisis Fund (Sussex Community Foundation).